

WOMEN in payments

SYM  
POS  
IUM

ASEAN  
2023

# ASEAN 2023

## OCTOBER 25, 2023



### EMPOWERING WOMEN DRIVING PAYMENTS INNOVATION



8:00 - 8:30AM

REGISTRATION & NETWORKING BREAKFAST STAMFORD FOYER



8:30 - 8:45AM

WELCOME & OPENING REMARKS

STAMFORD BALLROOM



KRISTY DUNCAN  
*Founder & CEO  
Women in Payments*



JULIA STREETS  
*Founder & CEO  
Streets Consulting  
& Host of  
DiverCity Podcast*



8:45 - 9:15AM

OPENING KEYNOTE

STAMFORD BALLROOM



RICHARD ZHANG  
*Director & CEO  
LianLian  
Southeast Asia*



SARI MORTEL  
*Head of Payments  
Philippines  
J.P. Morgan*



9:15 - 10:00AM

EXECUTIVE PANEL

STAMFORD BALLROOM

#### EMPOWERING WOMEN

Hear from industry leaders how they have propelled the careers of their 'rising stars' and helped their organizations at the same time. Learn how they have embraced the next generation of leaders and facilitated innovation through their mentees and young professionals.



MODERATOR

ANOUSHKA DUA  
*ASEAN & SG Head  
Treasury & Trade  
Solutions  
Citi*



SERENE GAY  
*Group Country  
Manager  
Regional  
South East Asia  
Visa*



VARNIKA MITTRA  
*Vice President,  
Consumer Product  
Management &  
Lending Analytics  
American Express*



IRENE THNG  
*Executive Vice  
President &  
Group Treasurer  
Toll Group*



KAI ZHANG  
*General Manager  
& Head of Wealth  
& Personal Banking,  
South Asia  
HSBC*

#### OUR SPONSORS AND PARTNERS

# J.P.Morgan

GLOBAL PLATINUM

# citi

GLOBAL INNOVATION



GLOBAL LEADERSHIP

# AMERICAN EXPRESS

GLOBAL GOLD

# Swift

GLOBAL GOLD

# us bank | Elavon

GLOBAL GOLD

# worldpay from FIS

GLOBAL GOLD



GLOBAL SILVER



GLOBAL SILVER

# VISA

GLOBAL BRONZE

# BNY MELLON

GLOBAL BRONZE

# GIBSON DUNN

BRONZE

# ingenico

GLOBAL DIGITAL

**FOLLOW US ON LINKEDIN & TWITTER @WomeninPayments**  
**#WomeninPayments #WiPASEAN2023**  
**WIFI Network: Fairmont\_Meeting | Password: feelwelcome**



10:00 - 10:30<sup>AM</sup>

NETWORKING BREAK

STAMFORD FOYER



10:30 - 11:10<sup>AM</sup>

BREAK-OUT SESSION

DIGITAL PAYMENTS

VIP B

**ACCELERATING GROWTH THROUGH FINANCIAL INCLUSION**

Growth in digital payments in emerging markets is pivotal for achieving financial inclusion and has a profound impact on the economy and poverty reduction. Limited access to technology, low levels of financial literacy, and lack of trust in formal financial institutions are among the key challenges. To overcome these obstacles, financial institutions must focus on innovative approaches and technologies that address the specific needs of these markets. Customer experience plays a critical role in driving adoption. Our panel of experts will share their expertise and the strategies they are implementing to drive financial inclusion.



**MODERATOR**  
**ANA NEDELJKOVIC**  
*VP Customer Relationships*  
*CR2*



**WINNIE CHEN**  
*Head of Treasury Services*  
*Asia Pacific & Singapore Country*  
*Chief Executive*  
*BNY Mellon*



**MANOJ DUGAR**  
*Co-Head Global Payments Solutions*  
*Asia Pacific*  
*HSBC*



**BANI SALUJA**  
*Vice President & Head - Marketing*  
*American Express Banking Corp*



10:30 - 11:10<sup>AM</sup>

BREAK-OUT SESSION

INNOVATION & DRIVING CHANGE

ORCHARD

**DATA SCIENCE + AI**

Data analytics, experimentation and machine learning can optimize payment performance. AI has the potential to revolutionize various aspects of the payments industry from digital identities, decision making, and predictive analytics. While the potential is significant, will it create headwinds for the future of payments, or facilitate growth.



**MODERATOR**  
**AKANKSHA MOHAN**  
*Vice-President*  
*Account Management*  
*Mastercard*



**SWARA MEHTA**  
*Data Science Manager*  
*Stripe*



**JANE HORVATH**  
*Partner*  
*Gibson Dunn*



**TANVI SINHA**  
*Senior Corporate Counsel*  
*Amazon*

**FEEDBACK FORM**

We request that you share your feedback with us so that we can continue to improve and bring the community of women in payments together for even better events in the future!



**SCAN TO LEARN MORE**

OUR SPONSORS AND PARTNERS



GLOBAL PLATINUM



GLOBAL INNOVATION



GLOBAL LEADERSHIP



GLOBAL GOLD



GLOBAL GOLD



GLOBAL GOLD



GLOBAL GOLD



GLOBAL SILVER



GLOBAL SILVER



GLOBAL BRONZE



GLOBAL BRONZE



BRONZE



GLOBAL DIGITAL



**10:30 - 11:10AM**  
**BREAK-OUT SESSION**  
**CAREER & TALENT DEVELOPMENT**  
**BRAS BASAH**

**WHAT MAKES OTHERS SUCCESSFUL - LEADERSHIP ADAPTABILITY**

We are living in a world where change is no longer constant, but exponential. Many businesses and job roles will be disrupted. Leaders need to be ambidextrous to not only work on current challenges, but also focus on the race for the future. Leaders will need the agility to reinvent the culture, peoples mindset and business models. In this talk, the panelists will share real life case studies on how they have succeeded in reinventing the world around them and helped others succeed.



**MODERATOR**  
**ADELINE TIAH**  
*Leadership & Team Coach*  
*Soar Global*



**TINA DORAN**  
*Senior Vice President*  
*Retail & Commerce AP*  
*Mastercard*



**ADRIANA DULIC**  
*Chief Compliance Officer*  
*Epoch Payment Solutions*



**ELIZABETH KIM GEK FONG**  
*General Counsel & Company Secretary*  
*GXS Bank*



**YASH YADAV**  
*Commercial Head Payment Orchestration APAC & ME*  
*Digital Commerce Worldline*



**11:15 - 12:00PM**  
**BREAK-OUT SESSION**  
**DIGITAL PAYMENTS**  
**VIP B**

**SCALING DIGITAL PAYMENTS & CREATING POSITIVE CLIENT EXPERIENCES**

Trends in the payments industry are shifting fast, driven by new innovation, regulatory initiatives, as well as consumers' desire for fast and seamless payment experiences. It is more important than ever for merchants and businesses to stay up-to-date with how the industry is transforming, and optimize their payments strategies to stay competitive while maintaining customer loyalty and engagement.



**MODERATOR**  
**ADITI CHHIBBER**  
*Product Director*  
*Thunes*



**JOYCE FOO**  
*Global Account Director*  
*SWIFT*



**MELANIE HAGWOOD**  
*Vice President - APAC*  
*Currency Research*



**QUINN PHAM**  
*Regional Director APAC*  
*International Payment Identity (iPiD) Pte.Ltd*



**11:15 - 12:00PM**  
**BREAK-OUT SESSION**  
**INNOVATION & DRIVING CHANGE**  
**ORCHARD**

**THE NEXT ECONOMY**

In the coming years, significant advances are anticipated to reinvent commerce and usher in a new era known as "the next economy". These disruptive innovations will revolutionize the very concept of money, enabling novel ways of exchanging value; give rise to intelligent experiences that will seamlessly blend our physical and digital interactions; and place greater emphasis on sustainability and inclusivity in product design, development and distribution. Taken together, these transformational changes will bring about fundamental shifts in our business models and consumer engagement.



**MODERATOR**  
**CONNIE CHENG**  
*Vice President Innovation Management*  
*Mastercard*



**HIMANI KINARIWALA**  
*Director Regional Treasury Sales*  
*Bank of America*



**DEBORAH TAN-PINK**  
*Senior Vice President Marketing & Communications*  
*Sygnum Bank*

**OUR SPONSORS AND PARTNERS**



GLOBAL PLATINUM



GLOBAL INNOVATION



GLOBAL LEADERSHIP



GLOBAL GOLD



GLOBAL GOLD



GLOBAL GOLD



GLOBAL GOLD



GLOBAL SILVER



GLOBAL SILVER



GLOBAL BRONZE



GLOBAL BRONZE



BRONZE



GLOBAL DIGITAL



**11:15 - 12:00PM**  
**BREAK-OUT SESSION**  
**CAREER & TALENT DEVELOPMENT**  
**BRAS BASAH**

**LEADING IN A DYNAMIC, DISRUPTIVE ENVIRONMENT - THE START-UP STORY**

Discuss the importance of gender diversity in fintech and strategies to encourage more women to pursue careers in this field, including mentorship programs, networking opportunities, and education initiatives. Explore strategies for women in fintech to navigate through setbacks, challenges, and maintain resilience in a rapidly evolving industry. Discuss mentorship programs, industry networks, and initiatives that foster collaboration, knowledge sharing, and professional growth among women in the fintech sector.



**MODERATOR**  
**ANGIE ONG**  
*General Counsel & Corporate Secretary Partior*



**FIONA MURRAY**  
*Vice President of APAC Sales Ripple*



**CATHERINE SZULYK**  
*Chief Operating Officer ipaymy*



**JOANNA TANG**  
*Managing Director FNZ Southeast Asia*



**12:00 - 1:00PM** **NETWORKING LUNCH** **STAMFORD BALLROOM**



**1:00 - 1:30PM**  
**STAMFORD BALLROOM**

**INNOVATION - DIGITAL BANKS**

The MAS has issued a few digital bank licenses, enabling the entry of non-traditional players into the banking space. This session explores approaches we might expect to see from these new players, and how consumers could benefit from these new approaches to banking.



**MODERATOR**  
**MAY LEEN WEE**  
*APAC Core Payments Product Head Payments J.P. Morgan*



**HOLLY FANG**  
*Vice President of Financial Partnerships APAC Airwallex*



**JEAN FERNANDES**  
*Chief Financial Officer GXS Bank*



**ADITI SAWHNEY**  
*SVP Advisors & Consulting Services Mastercard*



**1:35 - 2:15PM**  
**BREAK-OUT SESSION**  
**DIGITAL PAYMENTS**  
**VIP B**

**MAINTAINING REGULATORY & COMPLIANCE OVERSIGHT IN A HIGH GROWTH ENVIRONMENT**

Digital payment methods are gaining momentum at an unprecedented rate, and organizations must adhere to AML and other regulatory requirements to maintain stability. Liquidity oversight in real time is a challenge. Will AI improve our ability to revolutionize various aspects of the payments industry such as fraud detection, digital identity and predictive analytics. Learn how our panel of experts are managing these issues on a daily basis.



**MODERATOR**  
**GRACE CHONG**  
*Head of Financial Regulatory Singapore Gibson Dunn*



**RUPA MANKAD**  
*Director Citi*



**CHENGYI ONG**  
*Head of Policy APAC Chainalysis*



**TARINI PONNIAH**  
*APAC Head of Compliance Instarem (Nium)*



**EKTA SINGH**  
*Head Financial Crime Compliance Rapyd*

**OUR SPONSORS AND PARTNERS**



GLOBAL PLATINUM



GLOBAL INNOVATION



GLOBAL LEADERSHIP



GLOBAL GOLD



GLOBAL GOLD



GLOBAL GOLD



GLOBAL GOLD



GLOBAL SILVER



GLOBAL SILVER



GLOBAL BRONZE



GLOBAL BRONZE



BRONZE



GLOBAL DIGITAL



1:35 - 2:15PM

BREAK-OUT SESSION

INNOVATION & DRIVING CHANGE

ORCHARD

**ESG STRATEGIES TREASURERS ARE SPEARHEADING WITHIN THEIR BUSINESS**

The tumultuous events of the past two years have caused a radical reordering of priorities among the world's largest companies. While corporate focus on ESG is not new, it has certainly come to the forefront of investor decisions and how business leadership sets strategy. As ESG becomes a top priority, treasurers are carving out a role for themselves in these efforts. In this session, we take a closer look at these priorities, along with the ESG strategies treasurers and other organizations are spearheading within their businesses.



CLAIRE FRANKLIN  
*Director - Forensic  
Deloitte*



MEABH MAGUIRE  
*Global  
Commercial Head  
CR2*



MODERATOR  
SIM UNG  
*Executive Director  
APAC Payments  
Advisory  
J.P. Morgan*



JING ZHANG  
*Executive Director  
Trade & Working  
Capital FIG  
Payments  
J.P. Morgan*



1:35 - 2:15PM

BREAK-OUT SESSION

CAREER & TALENT DEVELOPMENT

BRAS BASAH

**THE SUPER EMPOWERING OF WOMEN - PAYING IT FORWARD**

The panel will share success stories of how women have helped women succeed, paid it forward, and been a supporter of the next generation. Playing a role model is important for all to see not just those on your team but also for those all around. It is time for all of us to get connected, reach out, and lift each other up. Women helping women: it can be a real movement to grow a society for a better tomorrow.



SANDHYA NARAYANAN BADHWAR  
*Director  
Regional Trade  
Product Sales  
Specialist  
Bank of America*



CINDY WEI  
*APAC Sales  
Enablement  
Stripe*



MODERATOR  
SERINA HOURICAN  
*Head of Commercial  
Banking Sales  
Bank of America*



WINNIE YAP  
*Managing Director  
Head of Global  
Payments Solutions  
Singapore  
HSBC*



2:15 - 2:45PM

NETWORKING BREAK

STAMFORD FOYER



2:15 - 2:45PM

VIP B

**ADAPTING IN ASEAN: EMBRACING CHANGE AS A CATALYST FOR GROWTH IN THE EVER-EVOLVING WORLD OF PAYMENTS**

Growth happens outside of your comfort zone! The world of payments is in a constant state of evolution. This is exceptionally true in dynamic and diverse ASEAN. All this change makes it even more important to stay curious, flexible and resilient. Join us for a discussion on the power of embracing discomfort for accelerated growth in the ever evolving world of payments.



MODERATOR  
JENNA MORGAN  
*Vice President  
Merchant Services  
Product Manager  
J.P. Morgan*



MABEL HA  
*Head of Compliance  
& Risk APAC  
DriveWealth*



KUAI YEE LOH  
*Senior Regional  
Manager Treasury  
Asia Pacific  
& Japan  
HP Inc.*



MAY MAY PANG  
*Executive Director  
Co-Head Corporate  
Payments Sales  
ASEAN  
J.P. Morgan*



DEVAL VYAS  
*Executive Director  
Head of Commercial  
Banking  
SEA & India  
J.P. Morgan*

OUR SPONSORS AND PARTNERS



GLOBAL PLATINUM



GLOBAL INNOVATION



GLOBAL LEADERSHIP



GLOBAL GOLD



GLOBAL GOLD



GLOBAL GOLD



GLOBAL GOLD



GLOBAL SILVER



GLOBAL SILVER



GLOBAL BRONZE



GLOBAL BRONZE



BRONZE



GLOBAL DIGITAL



**2:45 - 3:45PM**  
**STAMFORD BALLROOM**

**PAYMENTS AROUND THE WORLD - CENTRAL BANK INNOVATION ACROSS ASEAN & BEYOND**

Central Bank Innovation Across ASEAN and Beyond. Central banks across Asia are experimenting with digital currencies and new payment alternatives, bringing innovative industry initiatives in the area of payments. This session invites representatives from Asian central banks to share their approach, as their work shapes the payments landscape of the future.



**MODERATOR**  
**JACKIE FARROW**  
*Global Head of Payment Market Infrastructures Go To Market Business Development SWIFT*



**BRIDGET ROSE M. MESINA-ROMERO**  
*Payments Policy & Development Department*  
*Bangko Sentral ng Pilipinas*



**BUDSAKORN TEERAPUNYACHAI**  
*Senior Director Payment Systems & Financial Technology Policy Department*  
*Bank of Thailand*



**ZARIFA IZAN BINTI ZAINOL ABIDIN**  
*Director Payment Services Oversight Department*  
*Bank Negara Malaysia*



**JO YEO**  
*Head, Payments Development & Data Connectivity Office*  
*Monetary Authority of Singapore*



**3:45 - 4:15PM**  
**AWARDS CEREMONY**  
**STAMFORD BALLROOM**



**SHIHUA YEOW**  
*VP & Group Counsel, Asia*  
*American Express*



**VRUTIKA MODY**  
*VP, Head of GoPay Global Partnerships & Business Development*  
*Gojek*



**4:15 - 5:00PM**  
**CLOSING SESSION**  
**STAMFORD BALLROOM**

**DIVERCITY PODCAST**

As a special feature for this year's symposium, we are excited to record an episode of DiverCity Podcast live from the Main Stage. Now recording its 16th series. DiverCity Podcast (divercitypodcast.com) has been ranked one of the world's top diversity, equity and inclusion podcasts for the past three years with listeners in more than 50 countries around the world. In this episode guided by our conference chair Julia Streets (also the executive producer and host of DiverCity Podcast) we'll be shining a light on positive progress in the ASEAN region, calling out areas requiring further focus and offering lots of ideas to inspire change.



**MODERATOR**  
**JULIA STREETS**  
*Founder & CEO Streets Consulting & Host of DiverCity Podcast*



**SANJEEV CHATRATH**  
*Partner, Financial Services & Asia Pacific Payments Leader*  
*EY*



**KRISTY DUNCAN**  
*Founder & CEO Women in Payments*



**DANIELLE SHARPE**  
*Head of Strategic Initiatives & Business Management Transaction Banking*  
*Standard Chartered Bank*



**5:00 - 5:15PM**  
**CLOSING REMARKS**  
**STAMFORD BALLROOM**



**KRISTY DUNCAN**  
*Founder & CEO Women in Payments*



**5:15 - 7:00PM**

**CLOSING COCKTAIL**

**STAMFORD FOYER**

**OUR SPONSORS AND PARTNERS**



GLOBAL PLATINUM



GLOBAL INNOVATION



GLOBAL LEADERSHIP



GLOBAL GOLD



GLOBAL GOLD



GLOBAL GOLD



GLOBAL GOLD



GLOBAL SILVER



GLOBAL SILVER



GLOBAL BRONZE



GLOBAL BRONZE



BRONZE



GLOBAL DIGITAL