

CANADA 2023

OCTOBER 11-12, 2023



DAY 1: OCTOBER 11 FORWARD FOCUS



2:00 - 2:30PM

WORKSHOP REGISTRATION HARBOUR BALLROOM FOYER



2:30 - 3:30PM

WORKSHOP

PIER 3

MINDFULNESS & MONEY - A WORKSHOP DESIGNED TO EXPLORE THE CONNECTION BETWEEN EMOTION & FINANCE

In this session, Rhiannon Rosalind shares the personal and professional experiences that led her to create Conscious Economics, a national organization dedicated to preparing individuals and organizations for the "Future of Work" and what she calls "The New Economy". Participants will learn what inspired the Mindfulness and Money program, designed to help people develop holistic financial wellness rooted in financial therapy. This workshop is designed for leaders within the financial services industry or anyone with a desire to build a more conscious and sustainable economy.



INTRODUCER
DARIA HILL
*Vice President,
Marketing &
Communications
Interac*



RHIANNON ROSALIND
*Creator & Chief
Visionary Officer
Conscious
Economics*



2:30 - 3:30PM

WORKSHOP

PIER 2

NAVIGATING IMPOSTER SYNDROME: BREAKING FREE FROM SELF-DOUBT

Have you ever experienced a creeping feeling of self-doubt or felt that your professional accomplishments are undeserved? Studies show many women experience imposter syndrome, a sense of doubt about their abilities and achievements at various points in their careers. In this leadership workshop, we'll unpack imposter syndrome, hear from panelists from the payments ecosystem who will share their personal experiences and learn how to navigate it throughout your career, followed by a discussion among participants.



GRACE JUNG
*Head of Industry
Relations
Payments &
Operations
Square*



KATE KARN
*Director
Public Policy
Mastercard*



MODERATOR
EMILIJABUSINSKAS
*Vice-President
Communications
Mastercard*



MARTA RZESZOWSKA
*Vice President
of Products
Moneris*

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NEXT GEN TALENT



FEATURE



LUNCH



BRONZE



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BRONZE



BRONZE

 **3:30 - 4:00^{PM}** **NETWORKING BREAK** **HARBOUR BALLROOM FOYER**

	4:00 - 5:00^{PM} WORKSHOP PIER 3	<p>MODERN PAYMENTS WORKSHOP - HOW OUR CURRENT STATE WILL SHAPE THE FUTURE</p> <p>Modern payments Workshop: How our current state will shape the future. Modern payments are fast, flexible and secure, promote innovation and strengthen Canada’s competitive position. But how modern are payments in Canada and how will advancements in payments today shape the future. Join Payments Canada for an interactive workshop as she discusses the current state of payments in Canada, where Canada fits on the global stage in the race for faster smarter, easier payments and what steps Payments Canada, as the operator of Financial Market Infrastructure is taking to ensure Canadian consumers and businesses can pay and get paid how they choose to.</p>		<p>JANET LALONDE <i>Senior Director Modernization RTR Payments Canada</i></p>
				<p>HANNA ZAIDI <i>Chief Compliance Officer Payments Wealthsimple</i></p>

	4:00 - 5:00^{PM} WORKSHOP PIER 2	<p>EMBRACING TOMORROW’S WORKFORCE: A WORKSHOP ON THE MULTIGENERATIONAL WORKFORCE</p> <p>A sprawling age range in today’s workforce leaves employers trying to balance hiring strategies, employee benefit decisions and workplace culture. From emerging opportunities to generational insights, this interactive workshop will explore the impact of Gen X, Y and Z on the workforce today, so you are equipped to accommodate them all equitably in your business’ future. Social and economic disruption, a global pandemic and historically low unemployment rates have shifted life priorities and changed what work means for all these groups - often in different ways. That makes generational sentiments in the workplace worth re-examining.</p>		<p>KOULA VASILOPOULOS <i>Senior District President Robert Half</i></p>
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 **5:00 - 6:00^{PM}** **REGISTRATION** **HARBOUR BALLROOM FOYER**

 **5:00 - 6:00^{PM}** **AWARDS COCKTAIL** **HARBOUR BALLROOM FOYER**

 **6:00 - 7:00^{PM}** **AWARDS DINNER** **MAIN STAGE - HARBOUR BALLROOM**

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7:00 - 7:15PM
WELCOME & OPENING REMARKS
MAIN STAGE - HARBOUR BALLROOM



KRISTY DUNCAN
Founder & CEO
Women in Payments



JULIA STREETS
Founder & CEO
Streets Consulting
& Host of DiverCity Podcast



7:15 - 7:20PM
KEYNOTE INTRODUCTION
MAIN STAGE - HARBOUR BALLROOM



LORETTA MARCOCCIA
EVP & COO
Global Banking & Markets
Scotiabank



7:20 - 7:50PM
AWARDS FIRESIDE KEYNOTE
MAIN STAGE - HARBOUR BALLROOM



RAVINA BAINS
Senior Vice President
Payments & Specialized Client Solutions, Business Banking
Scotiabank



NASREEN SOMANI
Treasurer
Great Gulf Group



EVELYN SUTHERLAND
Chief Financial Officer
Staples Canada ULC



7:50 - 9:00PM
AWARDS PRESENTATION
MAIN STAGE - HARBOUR BALLROOM



KIM SALT
Director
Business Payments
Scotiabank
Chair of the Awards Committee



SHERRI KUZIO
Director
Embedded Card Benefits & Scene Partnerships
Scotiabank



9:00 - 9:15PM
CLOSING REMARKS
MAIN STAGE - HARBOUR BALLROOM



KRISTY DUNCAN
Founder & CEO
Women in Payments

DAY 2: OCTOBER 12 FORWARD FOCUS



7:30 - 8:30AM REGISTRATION & NETWORKING BREAKFAST HARBOUR BALLROOM FOYER



8:15 - 8:30AM
OPENING REMARKS
MAIN STAGE - HARBOUR BALLROOM



KRISTY DUNCAN
Founder & CEO
Women in Payments



8:30 - 9:00AM
OPENING KEYNOTE & FIRESIDE CHAT
MAIN STAGE - HARBOUR BALLROOM



ISABELLE HUDON
President & CEO
BDC



MIA HUNTINGTON
EVP, Buy Now Pay Later / POS Lending
Elavon

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LUNCH



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9:00 - 9:30AM

EXECUTIVE PANEL

MAIN STAGE - HARBOUR BALLROOM

EXPLORE HOW LIVES CHALLENGES IMPACT AUTHENTICITY & EFFECTIVENESS

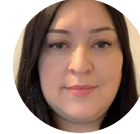
Bringing our "best selves" to work has become more challenging. The pressures of day to day life seem to be increasing at a pace faster than ever before. The economic outlook has a direct impact on families. Struggles with life changes such as the birth of a child, aging parents, women's health issues and changes as we age are real and influence our behaviour. How are senior leaders dealing with these challenges? Learn how our panel of senior leaders has navigated these issues, and how they guide and support their teams as these real issues arise.



MODERATOR
SASHA KRSTIC
*President
Mastercard Canada*



SAMANTHA ESTOESTA
*Product Manager-
Social Innovation
Specialization
TD Bank*



ILONA FAGYAS
*Head of Sales
PayPal*



JOHN LANDRY
*Trade & Treasury
Solutions Country
Head
Citi Canada*



KERRI-ANN SANTIGUIDA
*Vice President &
General Manager
Merchant Services
Canada
American Express*



9:30 - 10:00AM

FIRESIDE CHAT

MAIN STAGE - HARBOUR BALLROOM

TIMING IS EVERYTHING

In an environment where comparison to those around us is almost unavoidable, it's hard to know the sacrifice and burnout that led to others shiny and amazing accomplishments. We will explore themes about timing that is right for you, how to face decisions to act now, or wait...along with ways to stay motivated when it seems like everyone else is moving so fast.



ALISON JAMES
*Senior Vice President
Enterprise Payments
CIBC & President
INTRIA*



LISA SHIELDS
*Founder & CEO
FISPAN*



10:00 - 10:40AM

BREAK-OUT SESSION

DIGITAL PAYMENTS

PIER 2

DEMISTIFYING REAL TIME PAYMENTS

Real time and instant payments are emerging in Canada. This panel of experts will take a deep dive into real time payments and the differentiators over traditional payments methods including debit, credit and AFT. They will share their opinions on the future cost of delivery and whether or not the introduction of real time payments will have a cost benefit over the traditional high cost solutions?



MODERATOR
JUDY LI
*Director
Data Analytics
Information
Management & ISO
Payments Canada*



SARAH BILLINGS
*Group SVP
Head of Payments &
International
PNC*



BELINDA MCCULLOCH
*Senior Key Account
Manager
Convera*



KIM SALT
*Director
North American
Business Payment
Products
Scotiabank*

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10:00 - 10:40AM
BREAK-OUT SESSION
 PAYMENTS
 INNOVATION
 PIER 3

TRENDS IN THE PAYMENTS INDUSTRY - "PRAISE" OR "CRAZE"

Banks and businesses in the US have embarked on a modernization journey, trying to re-imagine their systems and get ready for the world of tomorrow. While each institution has paved their own path, all are seeking common goals; integration into new technologies, cost takeout, improved risk and security management, and operational efficiency and many are yet to start. This interactive panel will discuss the different trends in the industry including payments as a service, instant payments, embedded finance, cloud adoption, QR codes, BNPL, Open Banking, CBDC. The panel will vote on each trend; and which they "Praise" and which are only a "Craze".



MODERATOR
 DIANA HALDER
Partner
EY Canada
Payments Leader



SRISHTI JAIN
 ANDREASEN
Sales Executive
Head of Canada
RS Software



MIA HUNTINGTON
 EVP
Buy Now Pay Later
/ POS Lending
Elavon



KEREN MOYNHAN
 CEO
Boss Insights



ABDULAH EL
 TARAZI
Partner
IBM Payments
Center & CBDO
Expertus an IBM
company



10:00 - 10:40AM
BREAK-OUT SESSION
 LEADERSHIP & CAREER
 DEVELOPMENT
 MARINE ROOM

ALLYSHIP - THE SPRINGBOARD FOR YOUR CAREER

The payments industry has made significant strides in the career advancement of women, however it continues to be viewed as a male dominated space. Allyship is more critical than ever to accelerate the career progression of female talent for their contributions in the world of payments. Constant innovations in the payments ecosystem over recent years have made this industry more attractive than ever as a career path. Allyship is a critical element in helping to develop future leaders by assisting them as they navigate their careers, develop their skills, and compete for their next roles. This panel will dive into the benefits of allyship and how it can be a catalyst for continued growth and empowerment of female talent in payments.



MODERATOR
 ANNETTE
 KINGSLEY
Vice President
Colleague
Experience
American Express



MIKE COOK
Global Payments
Leader
IBM Consulting



GEOFF NOFTALL
Head of Wholesale
Compliance
HSBC Bank
Canada



CLEMENT TSANG
Vice President
Client Services &
Operations
Global Business
Payments
Scotiabank



KELLY WEN
Treasury Services
Client Insight &
Innovation
BNY Mellon

10:40 - 11:10AM **NETWORKING BREAK** **HARBOUR BALLROOM FOYER**

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11:10 - 11:50AM
BREAK-OUT SESSION
 DIGITAL PAYMENTS
 PIER 2

TRANSFORMATIONAL STRATEGIES FOR TREASURY MANAGERS - AI & MACHINE LEARNING EXPLORED

With the rise of e-commerce, growing preference for digital payments and the increasing demand of real-time payments, consumers are driving treasury and payments departments to adapt and transform the way companies manage cash flow and handle payments. The panel will examine the key trends such as AI and machine learning and how this is shaping the landscape. They will discuss how treasurers and payments professionals can keep pace with global emerging innovation and how they can apply to the transformation of payments, improved cash management, efficiency, accuracy and security. The panel will provide their perspectives on the opportunities and challenges that come with these emerging technologies including implications for liquidity management, security of cash management data.



MODERATOR
RUXANDRA ALDEA
*Vice President
 Head of Strategic
 Accounts
 North America
 Feedzai*



ANDY JOYCE
*Global Head of FX
 PayPal*



ANDRE BLANCHARD
*Managing Director
 & Head
 Canadian
 Corporate Cash
 Management
 CIBC*



KELLIE JOHNSON
*Senior
 Vice President
 Treasury & Trade
 Solutions
 Citi*



AVIVA KLEIN
*Vice President
 Digital Payments
 & Cybersecurity
 Solutions
 Mastercard*



11:10 - 11:50AM
BREAK-OUT SESSION
 PAYMENTS
 INNOVATION
 PIER 3

EVOLUTION OF INNOVATION BETWEEN BANK & FINTECHS: FOE TO FRIENDS TO FAMILY

The rise of fintech companies has disrupted the financial services industry challenging traditional banks and financial institutions to innovate to stay relevant in a rapidly changing market. To keep up with the changing landscape, banks are increasingly turning to fintech companies for collaboration and partnership, while fintechs are turning to banks for access to markets, marketplaces, cash management and liquidity. This panel discussion will explore the opportunities and challenges of bank-fintech partnership from both perspectives. How will they deliver better financial services to customers in expanding in global markets and the risks and challenges of these relationships. Does competition between financial institutions and fintechs breed innovation or chaos?



MODERATOR
STEPHANIE WILCZEWSKI
*Director
 Senior Product
 Manager -
 Comprehensive
 Payables
 B2B Payment
 Solutions &
 Card Product
 Management
 Bank of America*



CHRIS FERRON
*Head of Fintech
 Visa*



KATHY KMIOTEK
*Channel Marketing
 Director
 Fortis*



KATIE MOSLEY
*Channel Sales
 Executive
 Bottomline
 Technologies*



PATRICIA YUN
*Head of Digital
 Commerce
 TD Bank*

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11:10 - 11:50AM

BREAK-OUT SESSION

LEADERSHIP & CAREER DEVELOPMENT

MARINE ROOM

INSPIRING WOMEN IN PAYMENTS - PAVING THE WAY

Join us for an engaging session on talent and career development. Discover the compelling statistics that highlight the importance of talent development and why women are critical voices in this conversation. Explore strategies, insights and success stories shared by accomplished women executives empowering you to excel and break barriers in your own career journey. Don't miss this opportunity to be inspired and equipped for success in the payments industry.



MODERATOR
SOMALI RATURI
Senior Manager
Personal Banking
Payments
EQ Bank



ANNE BUTLER
Chief Legal Officer
Peoples Group



MEGAN JONES
Vice President
Cards
CIBC



LISA LANSDOWNE-HIGGINS
Senior Vice President
Business
Transformation
& Deposits
RBC



ALLISON WALSH
TTS Payments
& Receivables -
Canada Product
Head
Citi



11:50 - 1:00PM

NETWORKING LUNCH

HARBOUR BALLROOM FOYER



1:00 - 1:40PM

MAIN STAGE - HARBOUR BALLROOM

CBDC - PROS & CONS

Technological advancements and the reduction in the use of cash has prompted the introduction of CBDC. Hear the pros and cons of a digitized financial system. What are the anticipated impacts on the financial services industry, and perspectives on whether or not this will create instability in our monetary policy.



MODERATOR
VEENA BALRAM
Vice President
Consulting Services
Banking &
Financial Markets
CGI - Greater
Toronto Area

TEAM 1



SUE ENNIS
VP
Corporate
Development
Hut 8 Mining Corp.



DR. SANDI WRIGHT
DG for RG
Modernization
GOC



NELLI ZALTSMAN
Lead Product
Designer for Onyx
Coin Systems
J.P. Morgan

TEAM 2



CAROLINA LUISI
Head of
Transformation
Planning &
Operations
BMO



DARCEY MCVANEL
CBDC Policy
Integration Lead
Bank of Canada



LOIS TULLO
CFO/CCO/CRO,
Kuber Mortgage
Investment
Corporation
EIR, The Global Risk
Institute, Professor,
Schulich School of
Business

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1:50 - 2:30PM

BREAK-OUT SESSION

DIGITAL PAYMENTS

PIER 2

SECURITY REIMAGINED - SEAMLESS & SECURE - ARE WE READY?

With the rise of digital payments and a 24/7 world of transactions, identity and fraud solutions have become more critical. A variety of authentication solutions are coming to market such as biometrics, FIDO tokens and passkeys all promising to improve security and convenience in payments. Our panel will explore the risks and benefits of each solution for different use cases in payments and how this will impact the future of payments.



MODERATOR
CHRISTINE DOUGAN
*Managing Director
Money Movement
ATB*



HEATHER LAMONT
VP
*Global Customer
Experience
Caf*



MARYAM SAEED
*Head of Risk
Visa*



YINGLIAN XIE
CEO & Co-Founder
Data Visor



FRANCES ZELAZNY
*Co-Founder &
CEO
Anonybit*



1:50 - 2:30PM

BREAK-OUT SESSION

PAYMENTS INNOVATION

PIER 3

OPEN BANKING & PAYMENTS: THE INTERSECTION & THE OPPORTUNITY

The junction of Open Banking and Payments can provide immense opportunities to drive advancement and innovation within the financial services industry. What developments can we expect to see as technology continues to evolve and collaboration between eco-systems participants, including fintechs and FIs progresses? What are the guiding principles that are needed to safeguard consumer data while enabling and accelerating innovation.



MODERATOR
NANCY SMITH LAIDMAN
*Director -
Canada Head
Client Success
Management
Citi Canada*



SARAH GOWDY
*Vice President
Tangerine*



FAYE PANG
*Country Manager
Xero*



SABA SHARIFF
SVP Chief Strategy
*Product &
Innovation Officer
Symcor*



EVA WONG
*Co-Founder &
Chief Operating
Officer
Borrowell*



1:50 - 2:30PM

BREAK-OUT SESSION

LEADERSHIP & CAREER DEVELOPMENT

MARINE ROOM

WOMEN - COMMUNITY, CONNECTION, SUPERPOWER

Explore real life examples on how we can pay it forward and the limitless opportunities it brings. The greatest feats of activist efforts throughout history, across the globe have come from community and connection. It's time for all of us to get connected, reach out, and lift up each other.



MODERATOR
MAUREEN JARVIS
*Managing Director
- Head of Global
Transaction Services
Canada
Bank of America*



SUE HUTCHISON
*President & CEO
Equifax Canada*



JUDE LECLERC
*Managing Director
Head of Treasury
Services Canada
J.P. Morgan*



CATHY PIN
*Canadian Head
of Client Service
Global Payments
Solutions
HSBC Bank Canada*



SUE WHITNEY
*Vice President
Payments Strategy
& Relationships
Central 1*

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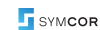
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2:30 - 3:00^{PM}

NETWORKING BREAK

HARBOUR BALLROOM FOYER



3:00 - 3:40^{PM}

BREAK-OUT SESSION

DIGITAL PAYMENTS

PIER 2

FRICITIONLESS PAYMENTS AROUND THE WORLD

Being able to seamlessly move money around the world to pay for goods and services has never been more critical. The banking community continues to make great progress in enabling instant and frictionless payments from account to account anywhere in the world. In this session we will look at what the industry can do to address friction points and transform the end-to-end customer experience.



MODERATOR
LISA FORD
Partner
Dentons Canada
LLP



KALYANI BHATIA
Global Head of Payments
Go To Market
Business
Development
Swift



CHRISTINE HUNTER
VP Payments
TD, leading
Enterprise Payments
Strategy
TD Bank



PATRICIA SREBRNIC
Director Consulting
Services Payments
CGI



JACQUELINE TSAI
VP
& Deputy Legal
Council Interac



3:00 - 3:40^{PM}

BREAK-OUT SESSION

PAYMENTS
INNOVATION

PIER 3

OH, CANADA! MEETING THE NEEDS OF NEW CANADIANS

Canadian Banks are evolving to meet the needs of an unprecedented number of newcomers and are facilitating the digital global remittance experience to meet customer expectations. The session will discuss the competitive landscape of payment service providers, innovation in cross-border money movement, remittances as critical "lifelines" and harnessing this massive new customer acquisition. Will traditional strategies for attracting newcomers be effective? Will evolving digital capabilities be a driver to attracting new Canadians. What strategies are being developed to establish credit for newcomers to Canada? Hear from our expert panel on what is on the horizon for new Canadians.



MODERATOR
STEPHANIE MARENTETTE
Head of Visa
Direct Sales
Visa Canada



SARIT DANIEL
Sr. Director
Payments & FX
RBC



MONIQUE GARA
Senior Director
Everyday Payments
& Innovation
Payments Strategy
& Transformation
CIBC



RUPINDER KHULLAR
Senior Manager
Money Movement
Access Cards & Cross
Border Banking
TD Bank



NITA POWERS
Chief Client
Experience Officer
(CXO)
Collabria Financial

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3:00 - 3:40PM

BREAK-OUT SESSION

LEADERSHIP & CAREER DEVELOPMENT

MARINE ROOM

BREAKING BARRIERS, BUILDING EMPIRES

Buckle up for an inspiring journey where we shine a bright light on visionary women making waves in a male-dominated industry. Discover how their unique perspective as women drive exceptional work, fuels innovation, and breaks down barriers. Explore their creative solutions that cater to diverse customer needs and empower the next generation. Join us for a thought-provoking session celebrating diversity, inclusivity, and resilience as these trailblazers openly share their triumphs and strategies. Get ready to be captivated by their stories of overcoming and learn more tools to leverage your strengths.



MARILIA BOTHAMLEY
Chief Financial Officer
Whitehorse Liquidity Partners



DIANA HALDER
Partner
EY Canada
Payments Leader



MODERATOR
DELMAR MILLER
Vice President of Marketing
J.P. Morgan



SHARLENE MCDEVITT
Executive Director
Payments & Commerce Solutions
J.P. Morgan



3:45 - 4:30PM

MAIN STAGE - HARBOUR BALLROOM

QUANTUM COMPUTING - FRIEND OR FOE

What the heck is Quantum Computing? Learn how this evolving technology is helping businesses gain insights into their data, drive strategies and potentially change the course of their business. In this session, you see the potential as we bring a few scenarios to life. The possibilities of Quantum are endless. Join us for this session and get your creative juices flowing.



MODERATOR
NOELLE IBRAHIM
Associate Partner
Industry Consultant
Banking & Financial Markets
IBM Quantum



MELANIE ANDERSON
Director General
Secure Solutions & Services
Canadian Centre for Cyber Security



MEHDI BOZZO-REY



DANICA MARSDEN
Principal Quantum Computing & Data Scientist
Bank of Canada



DR. ATTY MASHATAN
Canada Research Chair & Associate Professor
Toronto Metropolitan University



4:30 - 5:15PM

CLOSING KEYNOTE
MAIN STAGE - HARBOUR BALLROOM



SHEILA VOKEY
President & CEO
Central 1



5:15 - 5:30PM

CLOSING REMARKS
MAIN STAGE - HARBOUR BALLROOM



KRISTY DUNCAN
Founder & CEO
Women in Payments



5:30 - 7:00PM

CLOSING COCKTAIL

HARBOUR BALLROOM FOYER

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FEATURE



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FEEDBACK FORM

We request that you share your feedback with us so that we can continue to improve and bring the community of women in payments together for even better events in the future! [Click here for more information.](#)

BECOME A MEMBER



Women in Payments can help you take your career further, faster through education, community, and mentorship. By becoming a member you are connected to over 200+ career opportunities! [Click here for more information.](#)

TALENT BOARD



Our Talent Board has the latest job opportunities, training programs, and events locally and abroad. We curate our listings, so you'll only see quality opportunities. There's more to career development than finding the right job. That's why you'll also find training courses and certification programs that can help you prepare for your next step – or leap! [Click here for more information.](#)

OUR PROGRAMS



LEADERSHIP PROGRAMS

A four-part Leadership master class and group coaching series designed for professionals who aspire to lead with impact. Each session will focus on shifting participants' mindsets and skill-sets with practical learnings that can be applied right away. [Click here for more information.](#)



MENTORSHIP PROGRAMS

Shaping the next generation of women in our industry is something we take seriously at Women in Payments. In a still male-dominated payments and fintech industry, we believe mentorship is compelling, fulfilling and mutually beneficial for both sides of the relationship. [Click here for more information.](#)



POM CAFÉ

Join us monthly for a POM Café, an exclusive virtual networking event with other women from the global payments industry. [Click here for more information.](#)



MY CAREER IN SIX

Listen in to our new podcast series, released every Monday on your favourite streaming app. [Click here for more information.](#)

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